VA PLATINUM
The Outsourcing Experts

Empowering Businesses
with Global Talent, Advanced
Systems & High-Impact Training

At VA Platinum, we go beyond traditional outsourcing. We provide integrated offshore solutions that combine top-tier global talent, cutting-edge automation, and high-impact training to help businesses scale efficiently. Our tailored offshore teams seamlessly embed into your operations, delivering real business transformation—not just cost savings.

Why VA Platinum?

Strategic Offshore Staffing

→ Build a dedicated offshore team aligned with your business goals.

→ Access highly skilled professionals across industries including Financial Services, Mortgage Broking, Accounting, Insurance, Healthcare, E-commerce, and IT Services.

→ Reduce operational costs by 50-70% without compromising quality.

Focus on What You Do Best—We Take Care of the Rest

→ Spend more time building client relationships and closing deals while your offshore team handles the rest.

→ Free up your time for business growth, innovation, and work-life balance.

Industry-Leading Training & Development

→ VAP Training Academy ensures your team is equipped with the right skills.

→ Ongoing professional development and certifications.

→ Performance coaching programs to drive efficiency and productivity.

Advanced Systems & Automation

→ AI-powered tools and automation to streamline processes.

→ Customised workflow integrations that enhance team productivity.

→ Scalable solutions designed for long-term growth.

Full Control with Our Hybrid Offshoring Model

→ You maintain full operational control over your offshore team.

→ We handle recruitment, onboarding, compliance, and infrastructure.

→ Secure work environments and strict data protection measures.

Your Trusted Offshore Partner

With over **330 Australian businesses** already leveraging our offshore teams, VA Platinum is redefining how businesses grow and scale. Unlike traditional outsourcing, we focus on **long-term team integration**, helping you build a high-performing offshore workforce that aligns with your strategic goals.

Industries We Transform

Financial Planning & Mortgage Broking

→ Loan Processing & Credit Analysis

→ Compliance Management

→ Financial Planning Administrative Assistants

→ Paraplanning & SOA Preparation

Accounting & Bookkeeping

→ Accountants

→ Accounts Payable & Receivable

→ Bookkeeping

→ Payroll & Tax Compliance

→ Financial Reporting & Reconciliation

Insurance Services (AU & US)

→ Claims Processing

→ Policy Administration

→ Back-office Support

Business Operations & Administration

→ Executive & Virtual Assistants

→ Data Management & CRM Support

→ Customer Service & Account Management

Technology and IT Services
→ Customer IT Support & Helpdesk
→ Internal System Maintenance
→ Data Management & Technical Administration

Marketing & Digital Support
→ SEO, Social Media & Lead Generation
→ Content Management & Design
→ Paid Media & Performance Marketing

E-commerce Operations
→ Customer Service (24/7 support)
→ Content Moderation & Digital Marketing
→ Product Listing & Order Fulfilment support

Healthcare Administration
→ Billing & Coding
→ Patient Support Services
→ Medical Records Management

Security & Compliance: A Top Priority

→ **ISO 27001:2013 Certified** – Internationally recognised data security standards.

→ Encrypted data management with restricted access controls.

→ Compliance with **Australian regulatory requirements** and industry best practices.

Client Success Stories

Our clients have achieved remarkable results by partnering with VA Platinum:

→ **Mortgage Broking Firm**
Reduced loan processing time by **40%**, accelerating settlements.

→ **Financial Planning Business**
Cut administrative workload by **60%**, enabling advisors to focus on growth.

→ **Professional Services Firm**
Improved customer experience and streamlined back-office processes.

Let's Build Your Offshore Team

Unlock the full potential of offshore staffing with VA Platinum.

🌐 Visit: **www.vaplatinum.com.au**

Call: **(03) 9880 2043**

VA Platinum—where success meets support.